


# Creating a review

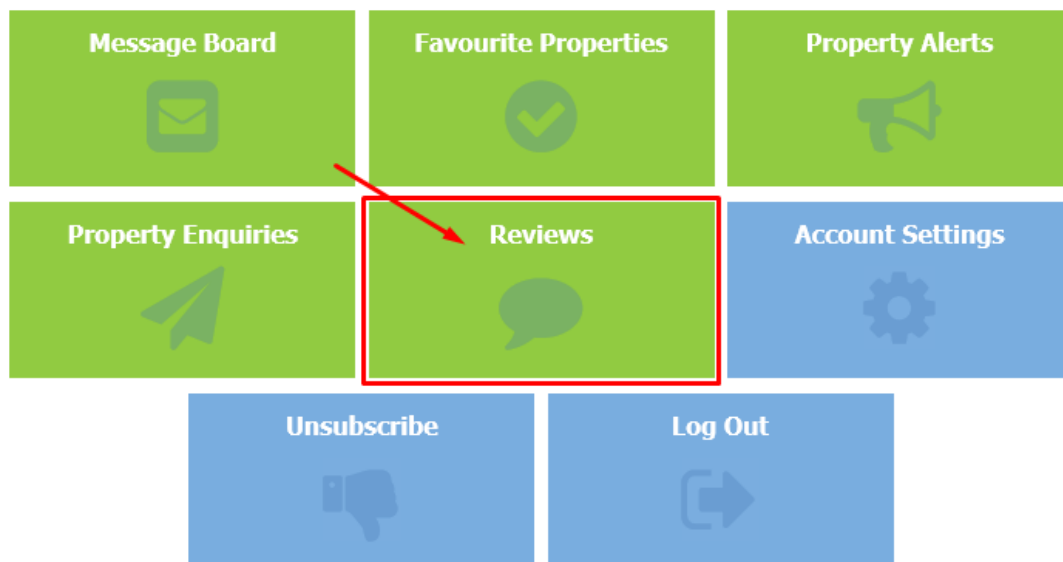
There are two easy ways to create a review. Both will require you to first login to your existing student account or create a new account, under the tab 'My Studentpad' from the main screen, so we can identify you.

## Route 1

If the property you want to review is currently being advertised, press the  button located in the property search results or property details page to begin the process. This will automatically populate step 1 of the review process with the correct property. Then follow the on screen instructions or you can follow the instructions below under 'creating the review'.

## Route 2

This route allows you to complete the review from your student account for properties that are no longer showing on the website. Once logged in to your student account locate the reviews section from Review panel in the side menu or alternatively you can use the main menu in the student account.



Step 1 of the review process will ask you to enter the property address. This is an intelligent search so simply start entering any part of the address and the system will present you with a list of properties available to review. Once the property is located follow the 'Creating the review' instructions below.

## Creating the review

Step 1 of the review is locating the property, if not already done so, and confirming whether you are a current / previous tenant or someone who viewed / visited the property.

**STEP 1 OF 5** ➔

**Getting Started.**

Please select the property you wish to review to get started.

1, The Cottages, Moseley Road, WR2 6NJ

I am currently a tenant or have been a tenant in this property

I viewed / visited this property

Then use the arrows to navigate through the wizard answering the questions as you go.

← **STEP 2 OF 5** ➔

**Communication**

Consider whether it was easy to reach the landlord and how quickly he/she responded to questions.  1  2  3  4  5  No Opinion

Low High

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**Condition of the property**

Consider the quality of the kitchen and the bathroom facilities.  1  2  3  4  5  No Opinion

Low High

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**Condition of the room**

Consider the furniture, desk space, mattress and décor.  1  2  3  4  5  No Opinion

Low High

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**Finances**

Consider whether rent, fees and deposit were dealt with quickly and accurately.  1  2  3  4  5  No Opinion

Low High

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**House maintenance**

Consider how promptly any problems were dealt with.  1  2  3  4  5  No Opinion

Low High

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The final stage of the wizard asks for a title of the review and for additional comments.

← **STEP 5 OF 5**

**Your Comments**

Please use this page to add any additional comments you have about the property and/or the landlord.

Please a brief review title.

Please add any additional comments here.

**Submit Review**

Once completed press the submit review button.

The organisation may be vetting all reviews prior to them going live so your review may not appear live immediately but you will be notified when it does and can see the status of your reviews at any time in the reviews area of your student account.

Page 1 of 1 [ 2 Reviews ]

My Reviews				
Details	Messages	Reviewed On	Status	Score
1, The Cottages, Moseley Road, WR2 6NJ	0	13/11/2013	Live	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
3, Pool House, Elgar Business Centre, Moseley Road, WR2 6NJ	0	10/10/2013	Live	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>